



POWER TYNAN CASE STUDY

Redefining Workflow Efficiency with FuseDocs & FuseSign

Power Tynan, a progressive accounting firm with ~70 staff across Queensland, sought to modernise its legacy systems in preparation for a cloud-first future. With offices in Toowoomba, Stanthorpe, Roma, and Brisbane, efficiency, scalability, and simplicity were key.

When faced with the need to modernise legacy systems and improve workflow, Power Tynan turned to FuseWorks implementing FuseDocs and FuseSign to support their firm-wide digital transformation.



Why FuseWorks?

Future-Proofing with a Scalable Solution

- Power Tynan was preparing for a staged transition to a cloud-based environment, and with this shift imminent, they recognised the need to replace their outdated Excel-based document collation tool, which had become difficult to maintain and limited in flexibility.

System Agnostic & Client-Focused

- FuseWorks' platform provided a system-agnostic bridge that could support the firm during and after the migration to cloud-based environments. This ensured continuity without the need for rushed system-wide overhauls. The decision to adopt FuseDocs and FuseSign before the broader transition proved pivotal, giving the team a solid foundation before tackling larger changes.

THE IMPLEMENTATION JOURNEY



FuseDocs

FuseDocs: Tailored, Thoughtful, Supported | Power Tynan's implementation of FuseDocs was detailed and deliberate. With in-person support from FuseWorks Head of Client Success Paul Barber, the team mapped out their ideal document workflows. This collaborative approach allowed the software to be fully customised to their needs.

“We're quite detailed in what we want. The Fuse team were really open to all of our requests and made sure the system was tailored exactly to how we work.”



FuseSign

FuseSign: Intuitive & Impactful | Unlike many software rollouts, FuseSign was embraced immediately by both internal staff and clients. The plug-and-play nature of the system, combined with seamless integration into platforms like BGL's CAS 360, enabled the team to begin streamlining their digital signing process straight away.

“It was an easy sell. The team saw the benefits straight away.”

“We wouldn't hesitate to recommend FuseWorks to other accounting firms. The software is powerful, flexible, and backed by a team that genuinely cares.”

AMANDA KENAFKE, CEO & EXECUTIVE DIRECTOR



Power Tynan

THE RESULTS

Tangible Results

Before FuseDocs and FuseSign, compiling and sending documentation could take up to an hour. Today, even the most complex jobs take **15 minutes or less**.

- **75% time saved** compiling and sending documents
- **Faster** client turnaround times
- **Increased** senior team productivity
- Manual follow-ups **virtually eliminated**

Enhanced Workflow & Communication

FuseSign's teams feature supports multiple brands and service lines—reducing inbox clutter.

Cost vs Efficiency

Though FuseDocs replaced a free in-house Excel tool, the investment quickly proved worthwhile and resulted in a scalable, efficient system

Unified Process Reduces Error

Unified workflows replaced scattered processes, simplifying training and reducing errors. Staff now follow consistent procedures, boosting confidence, accuracy and consistency.

Improved Collaboration & Process Clarity

A shared, end-to-end workflow—from setup to review—improved cross-team engagement, enhanced internal collaboration and a deeper understanding of the full client journey across roles.



Power Tynan is an independent member of Walker Wayland Australasia & FuseWorks is proud to partner with **Walker Wayland Australasia**, supporting member firms like Power Tynan in their journey toward smarter, streamlined workflows.

CLIENT & TEAM EXPERIENCE

The impact extended well beyond operations:

- Clients are signing documents faster, helped by features like mobile 2FA and automated reminders.
- Staff engagement improved, with document preparation no longer seen as a chore.
- Onboarding and collaboration became easier, reducing errors and making it simpler for team members to contribute at every step.

“Document collation is no longer seen as a painful task. It's just part of the workflow now.”

IN CONCLUSION

Power Tynan's investment in FuseDocs and FuseSign has paid off with measurable improvements in efficiency, client satisfaction, and team engagement. Their strategic approach adopting FuseWorks ahead of larger system transitions ensured a smooth and scalable implementation that continues to benefit the entire organisation.

Power Tynan have also offered some advice for other firms considering implementing FuseDocs or FuseSign.

“Take the opportunity to improve your systems not just replicate old habits with new tools. The Fuse team will challenge and support you to make it better.”